**FAQs**

**Q:  Are there ID or minimum age requirements to enter the Spirits of Ipswich event?**

A:  Yes, b*y purchasing tickets, you are agreeing to our Conditions of Participation. All participants must be 21 years of age or older. Kindly note you will not be permitted to board the Trolley without a valid ID. All ticket sales are final and are good for date on ticket only.*

**Q:  Conditions of Participation**

A:  Each Participant in this event voluntarily assumes all risks and danger incidental to any event for which this ticket is issued and waives all claims against the event sponsors, the owners of the facilities, and the ticket producer or issuer. Admission is subject to compliance with all laws and facility rules. Failure to comply with the law or facility rules may result in refusal of admission or expulsion.

**Q:  What are my transportation/parking options for getting to and from the event?**

A:  There is parking at True North Brewery at 116 County Road, Ipswich.  *Please do NOT park in spaces directly in front of Aubuchon Hardware stor*e.  Arrangements may be made ahead of time by contacting IMADA to be picked up and dropped off at the Ipswich Train Station.  See below Commuter Rail FAQ.

**Q:  How can I contact the organizer with any questions?**

A:  Please email:  kristinabrendel9@gmail.com

**Q:  What is the money being raised for?**

A:  All proceeds will be used by IMADA to enhance the arts at Ipswich High School and Ipswich Middle School.  This includes initiatives for the music, arts and drama departments.

**Q:  I’m interested in purchasing alcohol at the various trolley stops but am worried I won’t be able to carry it all.  What are my options?**

A:  There will be a volunteer at each location that will take all your purchases and bring them back to True North where your car is parked.  So feel free to purchase a lot and support our vendors and we will help you load up your car.

**Q:  I purchased a ticket to Spirits of Ipswich but am not interested in attending Bites of Ipswich.  Can I get a discount on my Spirits of Ipswich ticket?**

A:  Spirits of Ipswich includes a Bites of Ipswich ticket for free.  Unfortunately, if you decide not to attend Bites of Ipswich, we cannot offer any discounts on the ticket prices.

**Q:  What kinds of coupons will my Spirits of Ipswich ticket get me?**

A:  Privateer and True North Ales will give a 10% discount to all non-alcohol purchases made during the tour (unfortunately, the Commonwealth of Massachusetts does not allow discounts on alcohol).  True North Ales will also provide a coupon for a free pretzel for a later date.  Other vendors are considering coupons to entice you to return to their establishments after the event but we do not have anything more definitive.

**Q:  I purchased a ticket to Bites of Ipswich.  Can I get a tour of True North Ales?**

A: Tours of True North Ales on November 4 will only be given to Spirits of Ipswich ticket holders. However, they provide a "Visual Tour" of the production facility on their web page, www.TrueNorthAles.com. Go to About US, then Our Facility. The visual tour enables you to look through the large windows into the brewery and gain a good understanding of what it is all about while sipping a beer in the comfort of the Taproom.

**Q:  I purchased a Spirits of Ipswich ticket.  What happens if I forget my ID to prove I am over 21 years of age?**

A:  Unfortunately, we will not be able to refund your ticket price if you forget your ID.  It is therefore imperative that you bring ID with you.

**Q:  What are the refund and cancellation policies for ticket purchases?**

A:  All tickets sales are final.  We cannot refund ticket prices for any reason.

**Q:  What happens after I purchase my Spirits of Ipswich ticket?  How do I know which tour group I am with?**

A:  After you purchase your ticket, you will be notified via email prior to November 4 with your group assignment.  We will group anyone who is taking the commuter rail together.  If you have friends that you want to tour with, please note that on the space provided when you purchase your ticket and we will do everything possible to group you with them.

**Q:  I would like to take the commuter rail to Ipswich.  Can you help me get to and from Spirits of Ipswich?**

A:  Yes!  We are offering free pick-ups and drop-offs at the Ipswich Commuter Rail.  Trains are scheduled to arrive at 12:20pm on Saturday Nov 4 and depart at 6:05.

**Q:  What if I cannot attend either of the November 4 events and would still like to make a donation to IMADA to support the Ipswich Arts Programs?**

A:  We appreciate your donations!  You can click on the ticket link and donate to IMADA through the Eventbrite website.

**Q:  Are tickets limited?**

A: Yes, we will limit Spirits of Ipswich tickets to 80 and Bites of Ipswich tickets to 50.  Once limits are reached, you will no longer be able to purchase tickets online.

**Q:  Can we purchase tickets on the day of the event in person?**

A:  If we still have spots available, we will sell tickets on the day of the event in person at True North Ale, 116 County St.  We recommend that you check the website to see if we have reached our ticket limit prior to arriving.